

## RESIDENT SURVEY QUESTIONNAIRE

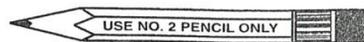
### SURVEY INSTRUCTIONS

This survey packet contains the following two (2) items:

1. QUESTIONNAIRE (on blue paper)
2. SCANTRON ANSWER SHEET (blue and white paper)

- Mark all of your answers in pencil on the answer sheet. Please be sure to fill in the answer bubble completely.
- If you change your mind after you have answered a question, erase the incorrect answer completely.
- Do not write your name on the answer sheet. This survey has been designed to respect your privacy.

#### MARKING DIRECTIONS:



- Please do **NOT** use ink pens.
- Fill circle completely.
- Erase cleanly.

**CORRECT**



**INCORRECT**



### HOW TO RETURN YOUR ANSWER SHEET

**DROP-OFF:** Completed surveys should be placed, flat, inside the enclosed envelope and can be dropped off at the listed locations between the dates of [date to be determined]. Please **DO NOT FOLD** the answer sheet as this renders it unreadable by the Scantron equipment.

- |                            |                         |                       |                          |
|----------------------------|-------------------------|-----------------------|--------------------------|
| → <b>CLERKS' OFFICES:</b>  | Town of Ridgeway        | → <b>MEDINA AREA:</b> | Key Bank                 |
|                            | Town of Shelby          |                       | Tompkins Bank of Castile |
|                            | Town of Yates           |                       | Medina Savings           |
|                            | Village of Lyndonville  |                       | Rosenkran's              |
|                            | Village of Medina       |                       | Medicine Shoppe          |
|                            |                         |                       | Crosby's                 |
| → <b>LYNDONVILLE AREA:</b> | E-Z Shoppe              |                       | Lee-Whedon Library       |
|                            | M&T Bank                |                       | Tops Friendly Markets    |
|                            | Yates Library           |                       |                          |
|                            | Spencer's Country Store |                       |                          |

**MAIL-IN:** After you have completed your answer sheet, place them inside the enclosed pre-addressed envelope and mail it no later than [date to be determined]. Please **DO NOT FOLD** the answer sheet.

**IF YOU HAVE QUESTIONS:** For questions regarding the survey, please call the Orleans County Department of Planning and Development at (585) 589-3198.

**IF YOU NEED ADDITIONAL ANSWER SHEETS:** If additional persons reside in your household who would like to participate in this survey, you may request additional answer sheets from your local clerk's office.

## RESIDENT/LANDOWNER SURVEY QUESTIONNAIRE

### DEMOGRAPHIC INFORMATION

1. Where is your principal place of residence? If you do not live in western Orleans County, select the location in which you mostly associate with.
  - A. Village of Lyndonville
  - B. Village of Medina
  - C. Town of Yates, outside the Village of Lyndonville
  - D. Town of Ridgeway, outside the Village of Medina
  - E. Town of Shelby, outside the Village of Medina
  
2. Are you a year round or seasonal resident of any of the following municipalities: the Town of Yates, Ridgeway or Shelby, or the Villages of Lyndonville or Medina?
  - A. Year round
  - B. Seasonal
  - C. Year round and I also have a seasonal residence in the above municipalities
  - D. I do not reside year round or seasonally in any of the above municipalities, but I do own property in these municipalities
  
3. How long have you lived or resided in western Orleans County?
  - A. Less than 5 years
  - B. Between 5 and 10 years
  - C. Between 11 and 20 years
  - D. 21 or more years
  
4. Do you own the residence in which you live?
  - A. Yes
  - B. No
  
5. What is your age?
  - A. Under 25
  - B. 25 to 39
  - C. 40 to 59
  - D. 60 to 69
  - E. 70 or above

### HOUSING

6. Which one of the following costs is your most serious concern about your current residence?
  - A. Cost of rent or mortgage
  - B. Cost of utilities
  - C. Cost of needed repair
  - D. Property taxes
  - E. Don't know/Other

7. Which one of the following is your most serious concern about your current residence?
- A. Septic system or sewer service
  - B. Water supply
  - C. Size (too large or too small) or location
  - D. None of the above—I am satisfied with my current residence
  - E. Don't know/Other

**ECONOMIC DEVELOPMENT**

8. Which one of the following is the biggest obstacle that prevents the residents of western Orleans County from attaining a higher standard of living?
- A. Lack of skills/training/education
  - B. Lack of public transportation to jobs
  - C. Lack of adequate day care
  - D. Lack of good paying jobs
  - E. No opinion/Other

For 9-16, indicate where you usually shop for the following using the responses below (see map, page 8):

- A. Lyndonville | B. Medina D. | C. Ridgeway, Shelby, or Yates  
D. Within Orleans County but Outside the Three Towns and Two Villages Comprising Western Orleans  
E. Outside Orleans County (including the internet)

- 9. Groceries
  - 10. Prescription Medication
  - 11. Motor vehicles
  - 12. Household appliances
  - 13. Furniture
  - 14. Clothing
  - 15. Personal services (haircuts, dry cleaning, legal services, etc.)
  - 16. Restaurants
17. Which of the following reasons is primarily why you shop outside of Orleans County?
- A. More convenient
  - B. Lower prices
  - C. Better selection of merchandise
  - D. Better service
  - E. Other
18. What type of development do you feel that your town or village needs more of?
- A. Commercial/Office/Light Industrial
  - B. Residential
  - C. Heavy Industrial
  - D. Mixed Use (e.g. Commercial + Residential)
  - E. No further development is needed

**LAND USE**

Would you encourage (A) or discourage (B) the following Land Uses in your town or village?

Question #	Land Use	Encourage (A)	Discourage (B)
19	Affordable Housing	A	B
20	Agriculture	A	B
21	Athletic Facilities	A	B
22	Cultural/Historical Facilities (libraries, museums, theaters, etc.)	A	B
23	Department Stores	A	B
24	Education (schools, colleges, vocational, etc.)	A	B
25	Entertainment & Recreation	A	B
26	Farmer's Markets & Groceries	A	B
27	Home-based Businesses	A	B
28	Hotels/Motels	A	B
29	Light Industrial/Manufacturing	A	B
30	Parks, Playgrounds, Natural Areas, & Open Space	A	B
31	Professional Offices (medical, legal, financial, technological, etc.)	A	B
32	Residential – Single Family Homes	A	B
33	Residential – Multiple Family Units	A	B
34	Restaurants	A	B
35	Retail Development/Stores	A	B
36	Senior/Assisted Living	A	B
37	Service Businesses	A	B
38	Tourism-based (bed & breakfasts, eco-tourism, gift shops, etc.)	A	B
39	Wineries and/or Breweries	A	B

**GOVERNMENT ADMINISTRATION**

For 40-49, indicate the most appropriate way to provide each service

Question #	Agency	Operate Independently (A)	Operate Independently but Share Equipment (B)	Merger of Agencies (C)	Private Agency Provides Service (D)	No Opinion/Other (E)
40	Ambulance Service	A	B	C	D	E
41	Fire Service	A	B	C	D	E
42	Street / Highway Maintenance	A	B	C	D	E
43	Sanitary Sewer Service	A	B	C	D	E
44	Water Service	A	B	C	D	E
45	Stormwater/Surface Water Drainage	A	B	C	D	E
46	Police Service	A	B	C	D	E
47	Zoning Enforcement / Land Use Administration	A	B	C	D	E
48	Recreational Programs and Facilities	A	B	C	D	E
49	Purchasing	A	B	C	D	E

## DEVELOPMENT

For 50-71, indicate how important the development and/or improvement of each is to you:

Question #	Developments & Improvements	Very Important (A)	Important (B)	Not Important (C)	Don't Know/No Opinion (E)
<b>Enhancements for Public Access &amp; Use</b>					
50	Erie Canal	A	B	C	D
51	Lake Ontario Shoreline	A	B	C	D
52	Glenwood Lake/Oak Orchard River	A	B	C	D
53	Medina Falls	A	B	C	D
54	Johnson Creek	A	B	C	D
<b>Transportation</b>					
55	Public Transportation	A	B	C	D
56	Transportation network (e.g. roads, highways, sidewalks, etc.)	A	B	C	D
57	Parking Availability	A	B	C	D
58	Walkability	A	B	C	D
59	Bicycle Paths	A	B	C	D
60	Walking Trails	A	B	C	D
<b>Policies</b>					
61	Adopt Programs to Protect & Promote Agriculture	A	B	C	D
62	Extend Water & Sewer to Encourage New Development	A	B	C	D
63	Development in Areas not Serviced by Public Water/Sewer	A	B	C	D
64	Concentrate Commercial Development within or next to Villages	A	B	C	D
65	Protect Sensitive Natural Areas	A	B	C	D
66	Guide Development with Respect to Architecture, Lighting, Height of Buildings, etc.	A	B	C	D
67	Historical Preservation	A	B	C	D
<b>Development</b>					
68	Job Creation	A	B	C	D
69	New Homes	A	B	C	D
70	Sustainable & Efficient Energy	A	B	C	D
71	Technology (WiFi, Internet)	A	B	C	D

**ENTITIES**

For 72-83, rate the performance of the following entities:

Question #	Entity	Very Good (A)	Good (B)	Fair (C)	Poor (D)	Don't Know/No Opinion (E)
<b>Public Safety</b>						
72	Ambulance Service	A	B	C	D	E
73	Fire Department	A	B	C	D	E
74	Police	A	B	C	D	E
<b>Zoning</b>						
75	Code Enforcement	A	B	C	D	E
76	Town or Village Planning Board	A	B	C	D	E
77	Town or Village Zoning Board of Appeals	A	B	C	D	E
<b>Education</b>						
78	Public Schools	A	B	C	D	E
79	Vocational Training (BOCES)	A	B	C	D	E
80	Adult Education Programs	A	B	C	D	E
81	Orleans County Job Development Agency	A	B	C	D	E
82	Medina Satellite Campus of Genesee Community College	A	B	C	D	E
83	Youth Programs	A	B	C	D	E

**CONCERNS AND ISSUES**

For 84-94, what is your opinion on the severity of the following problems using the responses below:

- A. Not a Problem | B. Minor Problem | C. Problem | D. Serious Problem | E. No Opinion

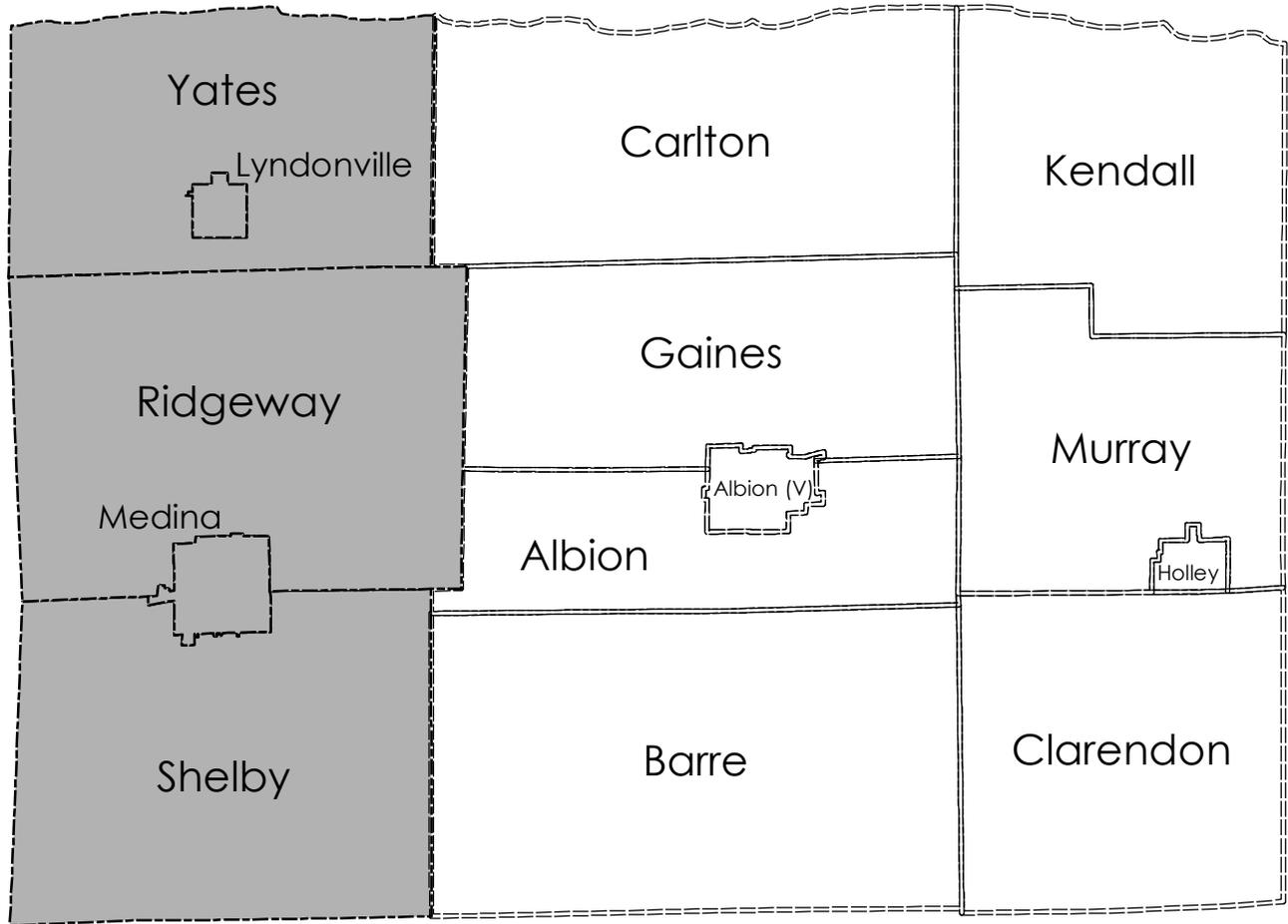
- 84. Development disturbing open space and agriculture
- 85. Condition and appearance of housing and property in your neighborhood
- 86. Sanitary sewer service/septic system
- 87. Drug abuse
- 88. Condition of streets and roads
- 89. Condition of or lack of sidewalks
- 90. Public safety
- 91. Population loss
- 92. Conversion of single family homes into multi-family homes
- 93. Conflicting commercial and/or industrial properties next to residential neighborhoods
- 94. Volume of traffic in your community

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 Please record comments, if any, below and continue on a next sheet of paper if necessary. Please attach any additional sheets to this section: \_\_\_\_\_

\_\_\_\_\_  
 \_\_\_\_\_



MAP OF WESTERN ORLEANS



 Western Orleans County